

## Overview

*The Post Delivery Assessment provides transparent and cost effective support for Riverbed Steelhead project deployment and sign-off. This assessment will reduce the cost and underpin Best Practice roll-outs reducing the number of consulting hours needed by up to 50%.*

*The Post Delivery Assessment will identify and expedite deployment troubleshooting, configuration conflicts and change requirements by identifying performance hot-spots and providing recommendations. It will confirm correct Steelhead sizing and effective of optimization of protocols.*

# Riverbed Post Delivery Assessment (RPDA)

## Assuring your Riverbed deployment

The Riverbed Post Delivery Assessment (RPDA) provides transparent and cost effective support for Riverbed deployment and project sign-off. RPDA provides a clear picture of correct Steelhead sizing and the effectiveness of optimization over a period of time, typically 30 days. RPDA will identify and expedite deployment trouble shooting and configuration change requirements by identifying performance hot-spots and providing configuration recommendations.

A helpdesk ticketing system logs and tracks support cases during the assessment process. RPDA can reduce the cost of Best Practice POC and roll-outs by reducing the number of consulting hours needed by up to 50%.

## There are two key elements to RPDA:

1. **Comprehensive monitoring of each Steelhead**, examining up to 250 elements and modules depending on Steelhead model, RIOS version and traffic pattern. RPDA produces managed, real-time alerts along with remedial advice from the Riverbed and Hawk-Eye knowledge bases and the relevant Syslog extract to expedite trouble shooting. Activities monitored include amongst others; hardware, software, network, gateway, data store, session, specific layer 7 performance issues such as SMB signing and encrypted MAPI etc.

### 2. Report:

- A traffic light system to highlight issues and problems quickly
- Tabulated summaries and detailed per Steelhead sections
- Global and per-Steelhead recommendations
- General Health and Status
- Sizing performance
- Top 10 Protocols and optimization effectiveness
- Global network and application performance summary

The Health Check Report is pre-analyzed by a Riverbed Certified Solution Professional (RCSP) and incorporates global and local recommendations that support project sign off.

This assessment is normally carried out over a 30 day period. And can be deployed in hours with no interruption to optimization services